Carti Hotel Management System

Version <1.0>

Revision History

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Table of Contents

1. Introduction 4

1.1 Purpose 4

1.2 Scope 4

1.3 Definitions, Acronyms, and Abbreviations 4

1.4 References 4

1.5 Overview 4

2. Business Use-Case Name 4

2.1 Brief Description 4

3. Goals 4

4. Performance Goals 4

5. Workflow 4

5.1 Basic Workflow 4

5.2 Alternative Workflows 4

6. Category 4

7. Risk 4

8. Possibilities 4

9. Process Owner 4

10. Preconditions 5

11. Postconditions 5

12. Special Requirements 5

13. Extension Points 5

Business Use-Case Specification: Make Payment

# Introduction

## Purpose

This document describes use-case: Make Payment in BMP process.

## Scope

This business use-case specification doesn’t include a prototype.

## Definitions, Acronyms, and Abbreviations

None.

## References

None.

## Overview

The rest of this document consists of a brief description of the business use case, followed by the main workflow.

# Business Use-Case Name

## Brief Description

This business use case is made for customers to make a payment.

# Goals

# Performance Goals

# Workflow

## Basic Workflow

The payment process begins when the customer clicks the **Make Payment Now** button. Next, the customer selects their preferred payment method and enters the required payment details based on their choice. Once the payment information is provided, the system processes the payment. If the payment is successful, details of the reservation is sent to the customer’s email, and a success message is displayed. If the payment fails, an error message appears, prompting the customer to either retry the payment or defer it for later.

## Alternative Workflows

None.

# Category

Core Use case.

# Risk

NA.

# Possibilities

NA.

# Process Owner

NA.

# Preconditions

NA.

# Postconditions

NA.

# Special Requirements

NA.

# Extension Points

NA.